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QUALITY POLICY

The primary aim set by Ergomade is to become a manufacturer of high-performance, final process furniture with innovative design, which is personalized and accessible.

Ergomade is a family business and we believe in family values. Experience, innovation and commitment are the basis of our business operations.

We believe that all employees have the same responsibility and that they equally contribute to the quality of the final product.

The basis of business operations is the following:

- Production and delivery of products that fulfill the standards and customer expectations, in terms of quality, deadlines, delivery and price.
- Intuitive and creative relationships with clients
- Development of fair partnerships with the suppliers
- Procurement and use of controlled quality raw materials
- Continuous development of internal procedures and staff training
- Implementation of new technologies
- Business operations system based on the lowest possible number of errors and the highest productivity
- Safe and secure work environment

In realizing the set goals, we perform the following:

- Business operations in accordance with ISO 9001:2015 standard requirements.
- Risk assessment and management
- System performance checks through internal and external audit checks
- Setting annual measurable goals
- Development of new strategies with the aim of continuous improvement

As the founder and executive director, I will work on the realization of the goals defined by the quality policy, together with the management representatives.

In Merošina, 15.03.2017

